**Position:** Community Outreach Supervisor – South Bay and Border Region

Report to: Program Director

Salary: Hourly range of \$21.63 to \$24.04
Status: Full-time, non-exempt – 1.0 FTE
Introductory Period: 90-day Introductory Period

Benefits: Generous benefits package: medical, dental, vision, paid time off (PTO), 403B retirement benefits after

90-day introductory period

The mission of the Institute for Public Strategies (IPS) is to work alongside communities to build power, challenge systems of inequity, protect health and improve quality of life.

IPS is a diverse, inclusive workplace, where employees are valued and respected for their perspectives, experiences, backgrounds, and contributions. We are proud to be an Equal Employment Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or veteran status. Accommodations will be made for individuals with disabilities who are otherwise qualified and able to perform the functions of this position.

The Institute for Public Strategies (IPS) is seeking a full-time **Community Outreach Supervisor** for a program that focuses on delivering critical public health messages from the state to communities through comprehensive in-person and digital campaigns that raise awareness, garner public support, and provide timely, vital and accurate public health information. This position requires a creative problem solver who can manage the details without losing sight of the big picture. The candidate must work well in a diverse team with varying ideas and styles. This position is based out of Mission Valley in San Diego, CA and will be implemented in the South Bay and Border Region of San Diego County.

## **ESSENTIAL FUNCTIONS:**

- 1. Supervise 1.5 staff (1.0 Community Outreach Coordinator and .5 Administrative Assistant) to ensure the effective execution of all programmatic deliverables and adherence to program goals and objectives;
- 2. Lead the development and implementation of in-person and digital strategic outreach plans aligned with the unique culture and values of the South Bay and Border Region, ensuring all segments of the target community are reached;
- 3. Oversee the execution of peer-to-peer outreach activities such as door-to-door interactive canvassing, and community canvassing at events to engage community members and prompt action;
- 4. Oversee extensive collaboration with partner organizations to leverage their networks for trainings, workshops, meetings, and amplification of campaign messaging through social media, blogs, newsletters, and media outlets;
- 5. Oversee the execution of organizing public forums, trainings, and town-hall-style events, both in-person and virtual, to facilitate dialogue, group exercises, and community engagement;
- 6. Represent the program at community meetings, events, and media interviews to raise awareness and garner public support for program initiatives;
- 7. Oversee the distribution of educational materials and leave-behind materials such as flyers, mailers, and door hangers to disseminate information and resources;
- 8. Oversee digital and social media outreach campaigns that effectively reach community members in the South Bay and Border Region, from the use of traditional media to the use of WhatsApp Communities and other social media platforms;
- 9. Monitor and evaluate the effectiveness of outreach activities, collecting feedback and data to inform ongoing outreach strategies and campaign messaging;
- 10. Train and supervise volunteers to support outreach activities and ensure consistency in messaging and engagement efforts;
- 11. Participate in mandatory workshops, collective impact tables, convenings, and monthly briefings;
- 12. Oversee the preparation of monthly and annual reports;
- 13. Other duties as assigned.

## JOB QUALIFICATIONS AND EXPERIENCE:

- 1. 3-4 years of experience in community outreach, engagement or related field, with a focus on culturally sensitive and inclusive outreach strategies;
- 2. Strong interpersonal and communication skills, with the ability to engage effectively with diverse communities and stakeholders;
- 3. Experience leading large-scale community outreach campaigns that include a broad range of tactics (e.g. trainings, workshops, event canvassing);
- 4. Experience leading public health-oriented social media campaigns;
- 5. Detail-oriented:
- Knowledge of community dynamics, cultural sensitivities, and effective communication strategies;
- 7. Flexibility ability to adapt to change guickly;
- 8. Willing and able to work periodic weekends and/or evenings, as well as travel;
- 9. Excellent computer skills and knowledge, including Microsoft Office Suite, Canva, social media platforms, and other relevant outreach tools and technologies.

## **PREFERRED QUALIFICATIONS:**

1. Bilingual capacity (Spanish or Tagalog preferred).

This job description describes the general nature and level of work of this position. This is not a complete list of all responsibilities, duties and skills required. All IPS employees are required to perform duties outside of their normal responsibilities.

Must have a valid California Driver's License and an insured, reliable vehicle to use during work.

Position will require FBI background check/fingerprinting and drug testing. However, **lived experience should not deter anyone from applying.** 

To apply, please send cover letter and resume to <a href="mailto:outreachsupervisor@publicstrategies.org">outreachsupervisor@publicstrategies.org</a> in a single PDF.